Victim Advocacy and Support Services Training Course

Professional Development Training Course Outline

Category	Criminology	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Victim advocacy and support services are critical components in the justice system and community healing framework. As awareness of trauma-informed care, victim rights, and restorative justice grows, so does the need for well-trained advocates who can offer competent, compassionate, and culturally aware support. Training Course on Victim Advocacy & Support Services equips professionals and aspiring advocates with cutting-edge strategies, legal insights, and psychological tools to empower and protect victims of crime, abuse, or trauma.

Informed by real-world case studies, current legislation, and the latest best practices in crisis intervention, this course will strengthen your capability in survivor-centered advocacy, multi-agency collaboration, and the provision of comprehensive support services. Whether working in law enforcement, healthcare, counseling, or nonprofit sectors, you'll emerge prepared to serve vulnerable populations with ethical integrity, resilience, and efficiency.

Programme Curriculum

Victim Advocacy and Support Services Training Course

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Course Objectives

1. Understand the legal framework for victim rights and protections.
2. Explore trauma-informed care practices for diverse populations.
3. Enhance communication skills for crisis response and emotional support.
4. Build proficiency in case documentation and confidentiality protocols.
5. Recognize signs of secondary trauma and burnout prevention.
6. Navigate referral networks and multi-agency collaboration.
7. Learn best practices for advocating in courts and legal systems.
8. Provide culturally competent victim services.
9. Design and evaluate victim-centered programs and interventions.
10. Integrate restorative justice models in advocacy efforts.
11. Utilize digital safety tools and resources for high-risk victims.
12. Apply ethical decision-making in victim advocacy scenarios.
13. Gain real-world insight from survivor case studies and field reports.

Target Audiences

1. Victim advocates (certified or in training)
2. Social workers and mental health counselors
3. Law enforcement officers
4. Legal professionals and paralegals
5. Healthcare providers and emergency responders
6. Nonprofit and shelter staff
7. Crisis hotline operators
8. Community outreach and social justice workers

Course Duration: 10 days

Course Modules

Module 1: Introduction to Victim Advocacy

- Role and responsibilities of a victim advocate
- Overview of victimology and types of victimization
- Understanding trauma and psychological impact
- Key terms and legal definitions
- Ethical considerations in advocacy
- **Case Study: Domestic violence survivor support journey**

Module 2: Legal Rights of Victims

- Victims' Bill of Rights (federal and state)
- Navigating court systems with victims
- Legal documentation and evidence handling
- Courtroom support and testimony preparation
- Advocating in protective order cases
- **Case Study: Sexual assault court advocacy**

Module 3: Trauma-Informed Advocacy

- Principles of trauma-informed care
- Communication techniques for trauma survivors
- Avoiding retraumatization
- Crisis de-escalation skills
- Understanding PTSD in victims
- **Case Study: Post-trauma care for child abuse victims**

Module 4: Crisis Intervention Strategies

- Immediate response protocols
- Risk assessment and safety planning
- Suicide prevention resources
- Hotline intervention training
- Handling disclosures sensitively
- **Case Study: 24-hour hotline domestic crisis**

Module 5: Cultural Competency in Victim Support

- Serving diverse populations
- Understanding cultural barriers to reporting
- LGBTQ+ inclusive advocacy practices
- Supporting immigrant and refugee victims
- Addressing language access issues
- **Case Study: Immigrant survivor of trafficking**

Module 6: Working with Law Enforcement and Legal Systems

- Law enforcement collaboration
- Victim-witness coordination
- Submitting victim impact statements
- Understanding prosecutor-advocate dynamics
- Managing evidence integrity
- **Case Study: Partnering with police on stalking cases**

Module 7: Advocacy in Domestic and Sexual Violence Cases

- Dynamics of power and control

- Advocacy in restraining order processes
- Supporting victims in shelter systems
- Children exposed to domestic violence
- Safety protocols for high-risk survivors
- **Case Study: Sheltering survivors of intimate partner violence**

Module 8: Supporting Victims of Human Trafficking

- Types of trafficking and red flags
- Coordinating rescue and recovery efforts
- Post-rescue trauma care
- Legal and immigration aid options
- Long-term support planning
- **Case Study: Rehabilitation program for trafficked minors**

Module 9: Supporting Child and Elder Abuse Victims

- Mandated reporting protocols
- Developmental impact of abuse
- Inter-agency child protection teams
- Abuse in care facilities
- Age-specific advocacy communication
- **Case Study: Multi-agency response for elder abuse**

Module 10: Secondary Trauma and Self-Care

- Signs of vicarious trauma
- Building personal resilience
- Supervision and peer support groups
- Workplace wellness initiatives
- Boundary setting techniques
- **Case Study: Advocate burnout prevention program**

Module 11: Digital Advocacy & Online Safety

- Cyberstalking and online harassment
- Digital safety tools for victims
- Secure communication practices
- Social media ethics and guidelines
- Training victims on digital privacy
- **Case Study: Online abuse recovery for teens**

Module 12: Ethical Decision-Making in Advocacy

- Confidentiality vs. mandatory reporting
- Conflict of interest scenarios
- Informed consent best practices

- Dual relationships and boundary concerns
- Decision-making frameworks
- **Case Study: Ethical dilemma in custody advocacy**

Module 13: Building a Support Network

- Resource mapping for victim services
- Referral building and collaboration
- Interdisciplinary team roles
- MOU agreements with agencies
- Partnering with healthcare and schools
- **Case Study: Community coalition for sexual assault response**

Module 14: Measuring Impact and Outcomes

- Monitoring support service effectiveness
- Victim satisfaction surveys
- Outcome-based reporting
- Continuous improvement planning
- Impact evaluation frameworks
- **Case Study: Shelter program performance audit**

Module 15: Final Project & Certification Prep

- Capstone project overview
- Case presentation and peer review
- Certification exam preparation
- Practice simulations
- Review of course concepts
- **Case Study: From classroom to fieldwork – success story**

Training Methodology

- Interactive lectures using multimedia presentations and real-time polls
- Scenario-based role-playing for crisis communication skills
- Live expert Q&A sessions with legal and mental health professionals
- Group discussions and reflection journals
- Field-based assignments and final capstone project
- Real-world case study analysis integrated into each module

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

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