Training course on Public Sector Transformation

Professional Development Training Course Outline

Category	Development	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Public sector transformation is essential for enhancing efficiency, accountability, and responsiveness in government services. Training Course on Public Sector Transformation aims to equip participants with the skills and knowledge necessary to drive change and innovation within public institutions.

Participants will explore key concepts such as strategic management, change management, and performance improvement. The course will emphasize the importance of citizen engagement, technology integration, and effective leadership in the transformation process. By understanding the dynamics of public sector change, participants will be better prepared to implement effective strategies that enhance public service delivery. Through a combination of theoretical insights and practical applications, this course will empower participants to lead initiatives that transform public sector organizations.

Programme Curriculum

Public Sector Transformation

Public sector transformation is essential for enhancing efficiency, accountability, and responsiveness in government services. Training Course on Public Sector Transformation aims to equip participants with the skills and knowledge necessary to drive change and innovation within public institutions.

Participants will explore key concepts such as strategic management, change management, and performance improvement. The course will emphasize the importance of citizen engagement, technology integration, and effective leadership in the transformation process. By understanding the

dynamics of public sector change, participants will be better prepared to implement effective strategies that enhance public service delivery. Through a combination of theoretical insights and practical applications, this course will empower participants to lead initiatives that transform public sector organizations.

Course Objectives

1. Understand the principles of public sector transformation.
2. Analyze the drivers and challenges of transformation.
3. Develop skills for strategic planning and management.
4. Foster stakeholder engagement and collaboration.
5. Implement change management strategies effectively.
6. Explore the role of technology in public sector transformation.
7. Assess the impact of performance measurement and evaluation.
8. Create action plans for public sector transformation initiatives.
9. Understand the importance of leadership in driving change.
10. Analyze case studies of successful public sector transformations.
11. Develop skills for managing resistance to change.
12. Identify best practices in public sector management.
13. Prepare for future trends in public service delivery.
14. Create a personal development plan for ongoing improvement.
15. Promote a culture of innovation and continuous improvement.

Target Audience

1. Public sector managers and administrators
2. Policy analysts and advisors
3. Change management professionals
4. Civil society organization leaders
5. Government officials involved in public service delivery
6. Academics and researchers in public administration
7. Anyone interested in enhancing public sector performance

Course Duration: 10 Days

Modules

Module 1: Introduction to Public Sector Transformation

- Defining public sector transformation
- Importance of transformation in public service
- Overview of course objectives
- Historical context of public sector reforms
- Key components of effective transformation

Module 2: Drivers and Challenges of Transformation

- Identifying key drivers of public sector transformation
- Analyzing common challenges and barriers
- Understanding the role of political, economic, and social factors
- Case studies of successful and unsuccessful transformations
- Strategies for overcoming challenges

Module 3: Strategic Planning and Management

- Importance of strategic planning in transformation
- Techniques for developing strategic plans
- Aligning organizational goals with transformation objectives
- Engaging stakeholders in the planning process
- Evaluating the effectiveness of strategic plans

Module 4: Stakeholder Engagement and Collaboration

- Identifying key stakeholders in public sector transformation
- Techniques for engaging stakeholders effectively
- Building partnerships for successful transformation
- Strategies for public participation and feedback
- Assessing the impact of stakeholder collaboration

Module 5: Change Management Strategies

- Understanding the change management process
- Techniques for leading change initiatives
- Communicating change effectively to stakeholders
- Overcoming resistance to change
- Case studies of successful change management

Module 6: Technology and Innovation in Transformation

- The role of technology in public sector transformation
- Utilizing digital tools for improved service delivery
- Assessing cybersecurity risks in technology integration
- Innovations in public service through technology
- Evaluating the effectiveness of technology initiatives

Module 7: Performance Measurement and Evaluation

- Importance of performance measurement in transformation
- Techniques for developing key performance indicators (KPIs)
- Collecting and analyzing performance data

- Utilizing data for informed decision-making
- Continuous improvement through performance evaluation

Module 8: Action Planning for Transformation Initiatives

- Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com