Training Course on Crisis Management and Resolution for Financial Institutions

Professional Development Training Course Outline

Category	Banking Institute	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today’s volatile financial landscape, crisis management and resolution are essential competencies for financial institutions striving to maintain operational resilience and regulatory compliance. With the increasing complexity of global finance, institutions must be equipped with the tools and strategies to swiftly mitigate disruptions, restore confidence, and ensure financial stability. Training Course on Crisis Management and Resolution for Financial Institutions is specifically designed to empower financial professionals with proactive crisis leadership skills, stress-testing methodologies, and effective risk mitigation strategies to manage crises before they escalate.

The course focuses on strengthening institutional capacity in managing financial distress, responding to systemic risks, and developing crisis recovery frameworks. Participants will engage with real-world case studies, learn regulatory best practices, and gain actionable insights to support decision-making during economic downturns, cybersecurity breaches, and reputational crises. By the end of the course, attendees will be able to lead their organizations through uncertainty with confidence, agility, and strategic foresight.

Programme Curriculum

Training Course on Crisis Management and Resolution for Financial Institutions

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Course Objectives

1. Understand the principles of financial crisis management and institutional risk governance.
2. Identify and assess early warning indicators of financial instability.
3. Apply regulatory frameworks for crisis containment and resolution planning.
4. Develop and test contingency plans and business continuity protocols.
5. Manage liquidity crises, capital erosion, and solvency issues.
6. Strengthen communication strategies for stakeholder trust restoration.
7. Integrate stress testing tools for risk exposure evaluation.
8. Navigate cybersecurity threats and technology-related crisis events.
9. Collaborate with regulators and apply cross-border resolution strategies.
10. Execute bank resolution frameworks under the Basel III guidelines.
11. Establish governance structures for crisis decision-making.
12. Analyze lessons learned from real-life financial institution failures.
13. Build resilient financial systems for future-proof crisis response.

Target Audience:

1. Risk Management Officers
2. Compliance and Audit Executives
3. Crisis Communication Teams
4. Financial Regulators
5. Bank and Credit Union Executives
6. Asset Managers and Investment Analysts
7. IT and Cybersecurity Officers
8. Strategic Planning Managers

Course Duration: 5 days

Course Modules

Module 1: Fundamentals of Crisis Management in Finance

- Understanding types of financial crises
- Crisis lifecycle and institutional response
- Crisis impact on markets and operations
- Key regulatory frameworks overview
- Roles and responsibilities in crisis teams
- **Case Study:** The 2008 Global Financial Crisis – Lessons in Mismanagement

Module 2: Early Warning Systems and Risk Indicators

- Building a financial risk monitoring framework
- Quantitative vs qualitative risk indicators
- Setting up triggers for escalation
- Linking risk appetite with early detection
- Scenario planning and predictive analytics
- **Case Study:** Lehman Brothers – Early Warning Failures

Module 3: Business Continuity and Contingency Planning

- Designing robust business continuity strategies
- BCP integration with IT infrastructure
- Crisis communication plans
- Recovery Time Objectives (RTO) and RPO
- Auditing and updating contingency plans
- **Case Study:** HSBC's Business Continuity During COVID-19

Module 4: Liquidity and Solvency Crisis Response

- Tools for short-term liquidity support
- Central bank emergency lending facilities
- Asset valuation and capital adequacy
- Cash flow forecasting under stress
- Resolving non-performing assets
- **Case Study:** Silicon Valley Bank Collapse (2023)

Module 5: Crisis Communication and Reputation Management

- Building internal and external communication plans
- Role of transparency during a crisis
- Managing media relations and social media
- Reassuring investors and stakeholders
- Leadership communication during turbulence
- **Case Study:** Wells Fargo Account Scandal – Reputation Recovery

Module 6: Cybersecurity and Digital Threat Response

- Identifying cyber threats and attack vectors
- Implementing cyber incident response teams
- Regulatory compliance for data protection
- Digital forensics and threat mitigation
- Training and simulations for cyber readiness
- **Case Study:** Capital One Data Breach – Response Strategy

Module 7: Regulatory Frameworks and Cross-Border Resolution

- Basel III and financial resilience standards
- Dodd-Frank Title II (Orderly Liquidation Authority)
- Cross-border insolvency coordination
- Managing international regulatory compliance
- Living wills and resolution planning
- **Case Study:** Banco Popular (Spain) – EU Bank Recovery

Module 8: Leadership and Governance in Crisis

- Building a crisis governance model
- Strategic decision-making under pressure
- Board engagement and accountability
- Ethics and transparency during crisis
- Crisis leadership simulations and drills
- **Case Study:** JPMorgan Chase – Strategic Leadership in the 2008 Crisis

Training Methodology

- Interactive expert-led lectures and real-time Q&A

- Hands-on simulations and role-play scenarios
- Case study analysis and peer group discussions
- Template-based contingency planning exercises
- Assessment quizzes and crisis response presentations

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com