SWIFT Operations in Banking Training Course

Professional Development Training Course Outline

Category	Banking Institute	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today’s rapidly evolving digital banking ecosystem, SWIFT (Society for Worldwide Interbank Financial Telecommunication) plays a mission-critical role in enabling secure cross-border payments, real-time financial messaging, and global banking connectivity. SWIFT Operations in Banking Training Course is designed to equip professionals with in-depth knowledge of SWIFT messaging standards, payment processing workflows, compliance frameworks, and operational risk management. Participants will gain hands-on insights into SWIFT architecture, message types, payment reconciliation, and fraud prevention mechanisms, ensuring operational excellence in international banking transactions.

With increasing regulatory scrutiny and the shift toward ISO 20022 migration, financial institutions must enhance their expertise in SWIFT governance, AML compliance, sanctions screening, and cybersecurity resilience. This course integrates practical case studies, real-world banking scenarios, and industry best practices to strengthen participants’ capabilities in managing SWIFT transactions, investigations, and exception handling. It empowers professionals to optimize operational efficiency, mitigate risks, and drive innovation in global payment systems.

Programme Curriculum

SWIFT Operations in Banking Training Course

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Course Duration

5 days

Course Objectives

1. Understand SWIFT network infrastructure and global financial messaging systems
2. Master SWIFT MT and ISO 20022 MX message formats
3. Enhance skills in cross-border payment processing and settlement
4. Strengthen knowledge of SWIFT security controls and cybersecurity frameworks
5. Develop expertise in AML compliance and sanctions screening in SWIFT transactions
6. Improve transaction monitoring and fraud detection capabilities
7. Gain proficiency in SWIFT reconciliation and exception handling
8. Understand SWIFT gpi (Global Payments Innovation) tracking mechanisms
9. Learn regulatory compliance and reporting requirements in SWIFT operations
10. Optimize operational risk management in payment processing
11. Build capabilities in SWIFT message investigation and troubleshooting
12. Explore digital transformation trends in global payments
13. Strengthen end-to-end SWIFT operational efficiency and governance

Target Audience

1. Banking Operations Officers
2. Payment Processing Specialists
3. Trade Finance Professionals
4. Treasury and Cash Management Teams
5. Compliance and AML Officers
6. Risk Management Professionals
7. Internal Auditors
8. FinTech and Digital Banking Professionals

Course Modules

Module 1: Introduction to SWIFT Network

- Overview of SWIFT ecosystem and architecture
- Key participants-banks, corporates, regulators
- SWIFT messaging lifecycle
- Types of SWIFT services
- **Case Study:** Understanding SWIFT network flow in cross-border transactions

Module 2: SWIFT Message Types & Standards

- MT message categories
- Introduction to ISO 20022 (MX messages)
- Message structure and formatting rules
- Data fields and validation
- **Case Study:** Comparing MT vs ISO 20022 payment messages

Module 3: Cross-Border Payments Processing

- Payment flow from initiation to settlement
- Correspondent banking relationships
- Nostro and Vostro account management
- Payment routing and clearing
- **Case Study:** End-to-end SWIFT payment transaction lifecycle

Module 4: SWIFT Operations & Reconciliation

- Daily SWIFT operations workflow
- Payment reconciliation processes
- Handling unmatched transactions
- Exception management techniques
- **Case Study:** Resolving reconciliation breaks in SWIFT transactions

Module 5: Compliance & Risk Management

- AML and KYC integration in SWIFT
- Sanctions screening and filtering
- Regulatory compliance requirements
- Risk identification and mitigation
- **Case Study:** Managing sanctions violations in SWIFT payments

Module 6: SWIFT Security & Cyber Risk

- SWIFT Customer Security Programme (CSP)
- Cybersecurity threats in payment systems
- Access controls and authentication
- Fraud prevention strategies
- **Case Study:** Analysis of SWIFT-related cyber fraud incidents

Module 7: SWIFT gpi & Innovation

- Introduction to SWIFT gpi
- Payment tracking and transparency
- Speed and efficiency improvements
- Digital transformation in payments
- **Case Study:** Implementing SWIFT gpi in a commercial bank

Module 8: Investigations & Troubleshooting

- Payment investigations process
- Handling failed or delayed transactions
- Communication with correspondent banks
- Root cause analysis

- **Case Study:** Resolving a delayed international payment dispute

Training Methodology

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

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