Leadership in Supply Chain Teams Training Course

Professional Development Training Course Outline

Category	Logistics and Supply Chain Management	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

The modern supply chain environment demands agile, innovative, and strategic leadership to navigate complex global networks, manage cross-functional teams, and drive operational excellence. Effective leadership in supply chain teams is crucial for ensuring seamless collaboration, risk mitigation, and sustained organizational performance. Leadership in Supply Chain Teams Training Course is designed to equip participants with advanced leadership skills, team management strategies, and practical tools to enhance supply chain efficiency, reduce operational bottlenecks, and foster a culture of accountability and continuous improvement. Participants will gain insights into leadership theories, team dynamics, conflict resolution, decision-making processes, and effective communication tailored specifically for supply chain operations.

Through interactive workshops, real-world case studies, and hands-on activities, learners will develop the capabilities to lead diverse teams, optimize resource allocation, and implement strategic initiatives that drive measurable results. Emphasis will be placed on building resilience in supply chain leadership, fostering collaboration across departments, and leveraging technology to improve decision-making and productivity. By completing this training, participants will be well-prepared to handle the evolving challenges of supply chain management and contribute to their organization's competitive advantage in a global marketplace.

Programme Curriculum

Leadership in Supply Chain Teams Training Course

Introduction

The modern supply chain environment demands agile, innovative, and strategic leadership to navigate complex global networks, manage cross-functional teams, and drive operational excellence. Effective leadership in supply chain teams is crucial for ensuring seamless collaboration, risk mitigation, and sustained organizational

performance. Leadership in Supply Chain Teams Training Course is designed to equip participants with advanced leadership skills, team management strategies, and practical tools to enhance supply chain efficiency, reduce operational bottlenecks, and foster a culture of accountability and continuous improvement. Participants will gain insights into leadership theories, team dynamics, conflict resolution, decision-making processes, and effective communication tailored specifically for supply chain operations.

Through interactive workshops, real-world case studies, and hands-on activities, learners will develop the capabilities to lead diverse teams, optimize resource allocation, and implement strategic initiatives that drive measurable results. Emphasis will be placed on building resilience in supply chain leadership, fostering collaboration across departments, and leveraging technology to improve decision-making and productivity. By completing this training, participants will be well-prepared to handle the evolving challenges of supply chain management and contribute to their organization's competitive advantage in a global marketplace.

Course Objectives

1. Develop strategic leadership skills tailored for supply chain management.
2. Enhance team collaboration and cross-functional communication.
3. Improve decision-making capabilities under complex supply chain scenarios.
4. Foster a culture of accountability and operational excellence.
5. Master conflict resolution techniques within supply chain teams.
6. Utilize performance metrics to drive continuous improvement.
7. Implement innovative strategies to optimize supply chain operations.
8. Strengthen risk management and mitigation strategies.
9. Enhance negotiation and stakeholder engagement skills.
10. Apply change management principles in dynamic supply chain environments.
11. Develop coaching and mentoring capabilities for team development.
12. Leverage technology for data-driven leadership and analytics.
13. Integrate sustainability and ethical considerations into leadership practices.

Organizational Benefits

- Improved operational efficiency and productivity.
- Stronger alignment of team goals with organizational objectives.
- Enhanced employee engagement and retention.
- Reduced conflict and improved team cohesion.
- Better resource allocation and cost management.
- Improved decision-making and problem-solving capabilities.
- Greater adaptability to market changes and disruptions.

- Enhanced organizational reputation and competitive advantage.
- Strengthened stakeholder relationships and collaboration.
- Continuous learning culture embedded within supply chain teams.

Target Audiences

- Supply chain managers and supervisors.
- Team leaders and project coordinators.
- Operations and logistics managers.
- Procurement and sourcing specialists.
- Warehouse and inventory supervisors.
- Transportation and distribution coordinators.
- Human resources professionals in supply chain contexts.
- Senior executives seeking supply chain leadership insights.

Course Duration: 10 days

Course Modules

Module 1: Strategic Leadership in Supply Chains

- Understanding modern supply chain leadership roles
- Strategic thinking and decision-making frameworks
- Setting vision and objectives for supply chain teams
- Case Study: Transforming a global supply chain operation
- Practical exercises in strategic planning
- Leadership self-assessment activity

Module 2: Team Dynamics and Collaboration

- Principles of effective team collaboration
- Roles and responsibilities in high-performing teams
- Communication strategies for cross-functional teams
- Conflict management and resolution
- Case Study: Resolving interdepartmental conflicts
- Team-building exercises

Module 3: Decision-Making Under Complexity

- Analytical tools for supply chain decisions
- Risk-based decision-making approaches
- Scenario planning and forecasting
- Implementing data-driven decisions
- Case Study: Managing supply chain disruptions
- Group simulation exercise

Module 4: Performance Metrics and KPIs

- Key performance indicators in supply chain leadership
- Tracking and evaluating team performance
- Aligning KPIs with organizational goals
- Continuous improvement strategies
- Case Study: Improving warehouse efficiency
- KPI development workshop

Module 5: Conflict Resolution and Negotiation Skills

- Conflict resolution frameworks
- Negotiation strategies in supply chain contexts
- Handling difficult stakeholders
- Mediation and consensus-building techniques
- Case Study: Negotiating supplier contracts
- Role-play exercises

Module 6: Innovation and Change Management

- Leading innovation in supply chains
- Change management principles
- Overcoming resistance to change
- Technology adoption strategies
- Case Study: Digital transformation in supply chains
- Action plan development

Module 7: Risk Management and Resilience

- Identifying supply chain risks

- Mitigation strategies and contingency planning
- Crisis management for leaders
- Building resilient teams
- Case Study: Supply chain risk response in global crises
- Risk assessment exercises

Module 8: Coaching and Mentoring for Teams

- Developing coaching mindsets
- Mentoring strategies for growth and development
- Providing constructive feedback
- Building high-performance team culture
- Case Study: Leadership development program implementation
- Peer mentoring sessions

Module 9: Ethical Leadership and Sustainability

- Ethics in supply chain decision-making
- Sustainable practices for modern supply chains
- Corporate social responsibility integration
- Stakeholder engagement strategies
- Case Study: Sustainable procurement initiatives
- Ethics scenario exercises

Module 10: Technology-Driven Leadership

- Leveraging digital tools for decision-making
- Data analytics for operational efficiency
- Digital collaboration platforms for teams
- Technology adoption and change management
- Case Study: AI-powered supply chain optimization
- Hands-on technology lab

Module 11: Stakeholder Engagement

- Identifying internal and external stakeholders
- Communication strategies for stakeholder management

- Managing expectations and influence
- Collaboration frameworks and tools
- Case Study: Improving supplier relationships
- Role-play and simulation

Module 12: Global Supply Chain Leadership

- Managing multinational teams
- Cultural intelligence in leadership
- International regulations and compliance
- Cross-border collaboration strategies
- Case Study: Leading a global logistics network
- Group discussion exercises

Module 13: Lean Leadership in Supply Chains

- Lean principles for operational efficiency
- Reducing waste and improving processes
- Lean project management techniques
- Employee engagement in lean initiatives
- Case Study: Lean transformation in distribution centers
- Lean process simulation

Module 14: Crisis Leadership and Problem Solving

- Rapid decision-making under pressure
- Problem-solving frameworks and tools
- Adaptive leadership for crises
- Maintaining team motivation and morale
- Case Study: Supply chain recovery post-disaster
- Crisis simulation exercise

Module 15: Continuous Improvement and Strategic Impact

- Embedding continuous improvement culture
- Monitoring long-term performance
- Measuring strategic impact on organizational goals

- Leadership accountability and sustainability
- Case Study: Evaluating leadership effectiveness
- Action plan presentation

Training Methodology

- Interactive lectures and expert-led discussions
- Hands-on group exercises and simulations
- Real-world case studies and analysis
- Role-playing and scenario-based learning
- Peer-to-peer learning and mentoring
- Performance feedback and self-assessment
- Technology-enabled collaborative activities
- Continuous reflection and action planning

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com