Health Service Delivery Models Training Course

Professional Development Training Course Outline

Category	Public Health	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Health systems globally are undergoing rapid transformation driven by Universal Health Coverage (UHC), Digital Health Innovation, Primary Health Care (PHC) Strengthening, and Integrated Service Delivery Models. Health Service Delivery Models Training Course equips participants with advanced competencies to design, implement, and evaluate efficient, equitable, and resilient health systems. It focuses on patient-centered care, value-based healthcare, health system strengthening, and evidence-based policy frameworks that improve access, quality, and affordability of services across diverse populations.

The course also addresses emerging global priorities such as health system resilience, telemedicine integration, community-based healthcare delivery, public-private partnerships (PPP), and data-driven health management systems. Participants will gain practical insights into modern delivery structures including hub-and-spoke models, accountable care systems, and decentralized health governance frameworks. By the end of the training, learners will be equipped to drive innovation in healthcare transformation, improve service delivery efficiency, and support sustainable health outcomes aligned with SDG 3: Good Health and Well-being.

Programme Curriculum

Health Service Delivery Models Training Course

Introduction

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Course Duration

5bdays

Course Objectives

1. Understand modern health service delivery models and global frameworks
2. Analyze health system strengthening strategies for improved outcomes
3. Apply Universal Health Coverage (UHC) principles in service design
4. Evaluate primary healthcare (PHC) delivery systems
5. Integrate digital health technologies and eHealth solutions
6. Strengthen patient-centered care and quality improvement systems
7. Assess health financing and value-based care models
8. Design community-based health interventions
9. Implement integrated care pathways and referral systems
10. Improve health workforce optimization and task shifting strategies
11. Strengthen public-private partnership (PPP) models in healthcare
12. Apply data-driven decision-making in health systems
13. Enhance health system resilience and emergency preparedness

Target Audience

1. Healthcare administrators and hospital managers
2. Public health professionals and policymakers
3. NGO and humanitarian health workers
4. Health program coordinators and project managers
5. Medical doctors, nurses, and clinical officers
6. Health system researchers and academics
7. Donor agency and development partners
8. Digital health and health IT professionals

Course Modules

Module 1: Introduction to Health Service Delivery Systems

- Evolution of global health service models
- Types: centralized, decentralized, and hybrid systems
- Key principles of service delivery design
- Role of WHO frameworks in health systems
- Performance indicators for health service evaluation
- **Case Study:** Rwanda’s decentralized primary healthcare system improving maternal health outcomes

Module 2: Primary Health Care (PHC) and Universal Health Coverage (UHC)

- Alma-Ata and Astana declarations

- UHC implementation strategies
- Community health integration models
- Equity and access in healthcare
- Preventive vs curative care balance
- **Case Study:** Thailand's UHC scheme and expanded access to rural populations

Module 3: Digital Health and Telemedicine Models

- eHealth and mHealth applications
- Telemedicine frameworks and adoption
- Electronic Health Records (EHR) systems
- AI and predictive analytics in healthcare
- Data security and patient privacy
- **Case Study:** India's eSanjeevani telemedicine platform scaling rural consultations

Module 4: Integrated Care Delivery Models

- Coordinated care pathways
- Multidisciplinary team-based care
- Referral and counter-referral systems
- Chronic disease management models
- Patient navigation systems
- **Case Study:** UK NHS Integrated Care System (ICS) improving chronic care management

Module 5: Health Financing and Value-Based Care

- Insurance-based vs tax-based systems
- Value-based healthcare principles
- Cost-effectiveness in service delivery
- Strategic purchasing of health services
- Results-based financing models
- **Case Study:** Medicare value-based payment reforms in the United States

Module 6: Human Resources for Health and Task Shifting

- Health workforce planning and distribution
- Task shifting and task sharing approaches
- Capacity building and continuous training
- Retention strategies in rural health systems
- Performance management systems
- **Case Study:** Ethiopia's Health Extension Worker program improving rural access

Module 7: Public-Private Partnerships (PPP) in Health Systems

- PPP frameworks in healthcare delivery
- Contracting and outsourcing models
- Private sector innovation in health services
- Regulatory frameworks and governance
- Sustainability in PPP models
- **Case Study:** Kenya's Managed Equipment Services (MES) partnership model

Module 8: Health Systems Resilience and Emergency Preparedness

- Pandemic preparedness frameworks
- Supply chain resilience in healthcare
- Disaster risk management in health systems
- Emergency response coordination
- Climate change and health impacts
- **Case Study:** COVID-19 response strategies in South Korea's health system resilience

Training Methodology

This course employs a participatory and hands-on approach to ensure practical learning, including:

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

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