Developing the Risk-Based Thinking for Business Processes (ISO 31000) Training Course

Professional Development Training Course Outline

Category	Risk Management	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

This course provides a strategic and actionable framework for integrating risk-based thinking (RBT), as guided by the global ISO 31000 standard, directly into an organization's core business processes. In today's dynamic and volatile environment characterized by digital disruption, complex supply chains, and heightened regulatory scrutiny proactive risk management is no longer optional but a fundamental driver of organizational resilience and value creation. This specialized training moves beyond purely compliance-driven activities to cultivate a proactive risk culture, equipping participants with the practical methodologies and tools necessary to identify threats and capitalize on opportunities at every stage of the process lifecycle.

Developing the Risk-Based Thinking for Business Processes (ISO 31000) Training Course is structured to deliver deep competence in the ISO 31000 principles and risk management framework, focusing specifically on its practical application to process optimization and governance. Key learning outcomes include mastering risk assessment techniques, designing effective risk treatment strategies, and establishing robust monitoring and review mechanisms. By embedding RBT into daily operations, participants will be empowered to enhance operational efficiency, secure business continuity, and ultimately drive sustained competitive advantage in a landscape of constant change.

Programme Curriculum

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Course Objectives

1. Master the core ISO 31000 principles and risk management framework for global best practice.
2. Integrate Risk-Based Thinking (RBT) into strategic planning and day-to-day business processes for enhanced decision-making.
3. Establish the Context by defining organizational objectives and risk criteria aligned with governance structures.
4. Systematically Identify a comprehensive range of threats and opportunities across key business functions and the value chain.
5. Apply quantitative and qualitative methods for rigorous risk analysis and accurate risk assessment.
6. Prioritize risks using sophisticated evaluation techniques to determine the significance of the risk level
7. Formulate and Select appropriate risk treatment options, including mitigation, avoidance, sharing, and acceptance.
8. Design and implement a Risk Register and robust documentation system for transparent reporting and accountability.
9. Develop a framework for continuous monitoring and periodic review of risk controls and the entire risk management lifecycle.
10. Cultivate a Proactive Risk Culture within the organization through effective communication and consultation with all stakeholders.
11. Align the ISO 31000 process with other management systems standards for integrated risk management.
12. Ensure regulatory compliance and enhance stakeholder confidence through a credible, internationally recognized framework.
13. Drive Organizational Resilience and secure business continuity by preparing for and responding to unexpected events

Target Audience

1. Risk Managers and Enterprise Risk Management Professionals
2. Process Owners and Business Analysts seeking to optimize operations
3. Quality Managers and Internal Auditors
4. Senior Leadership and Executive Management requiring a strategic overview of risk governance
5. Project Managers responsible for risk in large or complex initiatives

6. Compliance Officers and Regulatory Affairs Personnel
7. Supply Chain and Operations Managers dealing with volatility and disruption
8. IT/Information Security Professionals and Business Continuity Planners

Course Modules

Module 1: Introduction to Risk-Based Thinking and ISO 31000 Fundamentals

- RBT as the foundation of modern management systems and proactive governance.
- The ISO 31000:2018 Principles
- Understanding Uncertainty, risk definition, and the dual nature of risks
- The relationship between ISO 31000, ISO 9001, and other sectoral standards.
- Case Study: Analysis of a major corporate failure highlighting the absence of integrated RBT.

Module 2: The ISO 31000 Framework: Leadership and Integration

- Establishing Leadership and Commitment from top management.
- Designing a customized Risk Management Framework for the organization's context.
- Integrating risk management into organizational structures, culture, and decision-making.
- Defining Roles, Responsibilities, and Accountabilities for effective risk ownership.
- Case Study: Developing a Risk Management Policy and Organizational Chart for a multinational manufacturing firm, defining roles from Board to Process Owner.

Module 3: Scope, Context, and Risk Criteria

- Defining the Scope of the risk management activity
- Establishing the External and Internal Context for business processes.
- Setting Risk Criteria.
- Identifying key Stakeholders and their requirements/expectations
- Case Study: Analyzing the external context for a tech startup planning market expansion and setting its initial Risk Appetite Statement.

Module 4: Risk Identification

- Techniques for Systematic Risk Identification
- Identifying Risk Sources, Events, and their potential Consequences.
- Applying the "What if?" and Root Cause Analysis methods to process failure.
- Identifying and capturing Opportunities alongside potential threats.
- Case Study: Using a cross-functional workshop to identify risks in a new product development process, focusing on both technical threats and market opportunities.

Module 5: Risk Analysis and Evaluation

- Determining Likelihood and Consequence/Impact for identified risks.
- Introduction to Qualitative Risk Analysis
- Overview of Quantitative Risk Analysis techniques
- Performing Risk Evaluation against the established Risk Criteria to prioritize action.
- Case Study: Calculating the inherent and residual risk level for a critical IT system failure scenario using a standard 5x5 Risk Matrix and scoring method.

Module 6: Risk Treatment and Control Design

- Formulating and selecting Risk Treatment Options.
- Designing effective Risk Controls and assessing their adequacy.
- Developing a Risk Treatment Plan with assigned ownership and resources.
- Understanding and managing Residual Risk and the concept of Tolerance.
- Case Study: Developing a detailed mitigation plan for a significant supply chain disruption risk, including transfer and reduction strategies.

Module 7: Documentation, Reporting, and Communication

- Designing an effective and dynamic Risk Register as the central repository.
- Recording and Reporting the risk management process and outcomes to different levels of management.
- Strategies for effective Risk Communication and Consultation with internal and external stakeholders.
- Ensuring Documented Information Supports Traceability and regulatory needs.
- Case Study: Preparing a concise, data-driven Risk Dashboard for an executive committee meeting, focusing on top priority risks and mitigation progress.

Module 8: Monitoring, Review, and Continual Improvement

- Establishing an ongoing Risk Monitoring and review program.
- Techniques for monitoring the effectiveness of Risk Controls
- Periodic Review of the entire risk management framework and process.
- Applying the Plan-Do-Check-Act cycle for Continual Improvement of RBT maturity.
- Case Study: Conducting a post-incident review to learn from a failure, update the risk register, and improve the process based on lessons learned.

Training Methodology

This course employs a participatory and hands-on approach to ensure practical learning, including:

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

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