Crisis Management for Banks Training Course

Professional Development Training Course Outline

Category	Banking Institute	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today’s volatile financial ecosystem, Crisis Management in Banking has become a mission-critical capability driven by rising cybersecurity threats, financial fraud, liquidity shocks, regulatory scrutiny, geopolitical risks, and digital disruptions. Banks operate in a highly interconnected environment where a single crisis whether operational, reputational, technological, or financial can escalate rapidly and impact stakeholders globally. Crisis Management for Banks Training Course equips banking professionals with robust crisis preparedness frameworks, real-time response strategies, business continuity planning (BCP), disaster recovery (DR), and resilience engineering aligned with international standards and regulatory expectations.

This intensive training program focuses on proactive risk identification, crisis simulation, incident response governance, communication strategies, and post-crisis recovery planning. Participants will gain hands-on insights into ESG-related crises, fintech disruptions, systemic risk events, and AI-driven threat detection, ensuring institutions can respond swiftly while maintaining trust and compliance. The course integrates real-world banking case studies, scenario analysis, and digital transformation strategies, making it highly practical, actionable, and aligned with Basel III, ISO 22301, and global best practices in enterprise risk management (ERM).

Programme Curriculum

Crisis Management for Banks Training Course

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Course Duration

5 days

Course Objectives

By the end of this course, participants will be able to:

1. Develop advanced crisis management frameworks aligned with global banking standards
2. Implement real-time incident response and escalation protocols
3. Strengthen business continuity planning (BCP) and disaster recovery (DR) strategies
4. Analyze systemic risk, liquidity crises, and financial contagion scenarios
5. Enhance cyber crisis response and digital resilience capabilities
6. Design crisis communication strategies and stakeholder engagement plans
7. Apply AI-driven risk analytics and predictive crisis modeling
8. Manage reputational risk and media crisis in banking environments
9. Ensure regulatory compliance during crisis situations
10. Conduct crisis simulations and stress testing exercises
11. Strengthen operational resilience and third-party risk management
12. Execute post-crisis recovery, audit, and lessons-learned frameworks
13. Integrate enterprise risk management (ERM) with crisis governance structures

Target Audience

1. Risk Management Professionals
2. Banking Executives and Senior Management
3. Compliance and Regulatory Officers
4. Business Continuity and Disaster Recovery Teams
5. IT Security and Cybersecurity Specialists
6. Internal Auditors and Control Officers
7. Treasury and Liquidity Risk Managers
8. Operations and Crisis Response Teams

Training Modules

Module 1: Foundations of Crisis Management in Banking

- Overview of crisis types-financial, operational, cyber, reputational
- Crisis lifecycle and escalation models
- Regulatory frameworks and global standards

- Crisis governance and decision-making structures
- **Case Study:** Global bank response to the 2008 financial crisis

Module 2: Risk Identification and Early Warning Systems

- Risk intelligence and monitoring tools
- Key risk indicators (KRIs) and early warning signals
- Scenario analysis and stress testing
- AI and predictive analytics in crisis detection
- **Case Study:** Early detection failure in a major bank collapse

Module 3: Business Continuity Planning (BCP) and Disaster Recovery (DR)

- Designing robust BCP frameworks
- Disaster recovery strategies for banking systems
- IT resilience and cloud-based recovery solutions
- Crisis simulation and testing methodologies
- **Case Study:** Bank recovery after major IT system outage

Module 4: Cyber Crisis Management and Digital Resilience

- Managing cyberattacks and data breaches
- Incident response planning and containment strategies
- Digital banking risks and fintech disruptions
- Cybersecurity governance and compliance
- **Case Study:** Response to a ransomware attack in a financial institution

Module 5: Crisis Communication and Reputation Management

- Internal and external communication strategies
- Media management during crises
- Stakeholder engagement
- Social media crisis handling
- **Case Study:** Reputation recovery after banking scandal

Module 6: Liquidity and Financial Crisis Handling

- Managing liquidity shocks and bank runs
- Contingency funding plans
- Capital adequacy under crisis conditions
- Central bank intervention strategies
- **Case Study:** Liquidity crisis during a regional bank failure

Module 7: Operational and Third-Party Risk in Crisis

- Managing operational disruptions
- Vendor and third-party risk management
- Supply chain resilience in banking operations
- Crisis coordination across departments
- **Case Study:** Outsourcing failure leading to service disruption

Module 8: Post-Crisis Recovery and Resilience Building

- Post-crisis audits and lessons learned
- Strengthening organizational resilience
- Regulatory reporting and compliance reviews
- Continuous improvement and crisis readiness
- **Case Study:** Post-crisis transformation of a global bank

Training Methodology

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com