

# Corporate Records Management Training Course

## Professional Development Training Course Outline

|          |                   |               |                         |
|----------|-------------------|---------------|-------------------------|
| Category | Library Institute | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD       | Delivery Mode | Online / On-site Hybrid |

### Course Introduction

Corporate Records Management Training Course is designed to equip organizations with advanced knowledge and practical skills in records governance, information lifecycle management, digital transformation, compliance management, and enterprise content management. Effective records management has become a critical business function as organizations handle increasing volumes of digital and physical information while facing regulatory requirements, cybersecurity risks, and operational efficiency challenges. This course focuses on modern records management frameworks, retention strategies, classification systems, electronic document management, and best practices aligned with global standards.

The course provides participants with strategic approaches to developing sustainable records management programs that enhance accountability, transparency, decision-making, and organizational performance. Through practical case studies, industry examples, and interactive learning sessions, participants will explore emerging trends such as digital records preservation, cloud-based information governance, automation, artificial intelligence in records management, and data privacy compliance. The program supports organizations in transforming records management from an administrative function into a strategic business advantage.

### Programme Curriculum

#### Corporate Records Management Training Course

##### Introduction

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### **Course Objectives**

By the end of this course, participants will be able to:

1. Understand modern corporate records management principles and information governance frameworks.
2. Develop effective records classification and indexing systems for organizational efficiency.
3. Implement digital records management strategies using emerging technologies.
4. Apply regulatory compliance requirements and international records standards.
5. Design records retention and disposal schedules aligned with business needs.
6. Improve document security, privacy protection, and access control processes.
7. Manage electronic document management systems effectively.
8. Apply risk management approaches in corporate information handling.
9. Establish records management policies and governance structures.
10. Enhance operational efficiency through automated records workflows.
11. Utilize artificial intelligence and cloud technologies in records management.
12. Conduct records audits and performance evaluations.
13. Develop sustainable enterprise information management strategies.

### **Organizational Benefits**

- Improved regulatory compliance and reduced legal risks.
- Enhanced information security and confidentiality protection.
- Increased operational efficiency through organized records systems.
- Better decision-making through reliable information access.
- Reduced storage costs through effective retention strategies.
- Improved productivity using digital records solutions.
- Stronger corporate governance and accountability.
- Enhanced disaster recovery and business continuity planning.
- Improved customer service through faster information retrieval.
- Increased organizational competitiveness through effective information management.

### **Target Audiences**

1. Records management professionals and information officers.
2. Corporate administrators and office managers.
3. Compliance and risk management professionals.

4. IT managers and digital transformation teams.
5. Legal and governance professionals.
6. Human resource and finance managers.
7. Government and public sector information managers.
8. Business executives and department leaders.

**Course Duration:** 5 days

## **Course Modules**

### **Module 1: Fundamentals of Corporate Records Management**

- Introduction to records management concepts, principles, and organizational importance.
- Understanding records lifecycle management from creation to disposal.
- Exploring global records management frameworks and standards.
- Developing effective corporate records policies and procedures.
- Case study: Records governance practices at multinational corporations.
- Applying international examples from organizations implementing successful records programs.

### **Module 2: Records Classification and Information Organization**

- Designing classification schemes for structured and unstructured information.
- Developing metadata systems for efficient records retrieval.
- Understanding indexing, filing, and information categorization techniques.
- Managing physical and electronic records environments.
- Case study: Enterprise classification systems used by global financial institutions.
- Reviewing international approaches to information organization and accessibility.

### **Module 3: Digital Records Management and Transformation**

- Implementing electronic records management systems and platforms.
- Managing digital documents through automated workflows.
- Understanding cloud-based records management solutions.
- Applying digital transformation strategies for information governance.
- Case study: Digital records transformation initiatives in global enterprises.
- Examining technology-driven records management improvements worldwide.

### **Module 4: Records Retention and Disposal Management**

- Developing records retention schedules based on business requirements.
- Applying legal and regulatory retention obligations.
- Managing secure records disposal processes.
- Reducing information risks through lifecycle control.

- Case study: Retention management practices in healthcare organizations.
- Reviewing global examples of compliant disposal frameworks.

## **Module 5: Information Governance, Security, and Compliance**

- Understanding information governance principles and compliance frameworks.
- Managing confidentiality, privacy, and access controls.
- Implementing cybersecurity practices for corporate records.
- Conducting compliance reviews and records audits.
- Case study: Data protection strategies used by international corporations.
- Exploring global regulatory compliance approaches.

## **Module 6: Enterprise Content Management Systems**

- Understanding enterprise content management technologies.
- Selecting suitable records management software solutions.
- Managing workflow automation and document collaboration.
- Integrating records systems with business applications.
- Case study: Enterprise content management implementation projects.
- Evaluating global organizations using advanced content platforms.

## **Module 7: Records Auditing, Risk Management, and Business Continuity**

- Conducting records management audits and assessments.
- Identifying information risks and mitigation strategies.
- Developing disaster recovery and business continuity plans.
- Measuring records management performance indicators.
- Case study: Business continuity planning after major disruptions.
- Reviewing global examples of resilient information management systems.

## **Module 8: Future Trends in Corporate Records Management**

- Exploring artificial intelligence applications in records management.
- Understanding automation, analytics, and smart information systems.
- Managing records in cloud and hybrid environments.
- Developing future-ready information governance strategies.
- Case study: AI-powered records solutions implemented by global organizations.
- Examining emerging worldwide trends shaping the future of records management.

## **Training Methodology**

- Interactive instructor-led presentations covering modern records management concepts.
- Practical exercises focused on records classification and information governance.
- Global case studies demonstrating successful corporate records strategies.
- Group discussions addressing real organizational challenges.
- Demonstrations of digital records management tools and technologies.
- Scenario-based activities for improving decision-making skills.
- Assessments and knowledge reviews to measure participant understanding.

### Register as a group from 3 participants for a Discount

Send us an email: [info@fineskilltrainingcenter.org](mailto:info@fineskilltrainingcenter.org) or call +254769199797

### Certification

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

### Tailor-Made Course

*We also offer tailor-made courses based on your needs.*

### Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 21 Sep 2026 | 25 Sep 2026 | Online   | \$1,000 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$1,500 |

| Start Date  | End Date    | Location | Price |
|-------------|-------------|----------|-------|
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0   |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0   |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0   |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0   |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0   |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0   |

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)