Banking Ethics Training Course

Professional Development Training Course Outline

Category	Banking Institute	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Banking Ethics Training Course is designed to strengthen ethical leadership, responsible banking practices, regulatory compliance, and integrity-driven decision-making within modern financial institutions. As the banking sector faces increasing challenges from digital transformation, cyber risks, financial crimes, ESG expectations, regulatory scrutiny, and customer trust issues, this course equips banking professionals with the knowledge and tools required to build a culture of ethical excellence, transparency, accountability, and sustainable finance. Participants explore global banking standards, ethical frameworks, governance principles, anti-money laundering responsibilities, data privacy, and the role of ethical behavior in protecting institutional reputation and customer confidence.

Through practical learning, real-world case studies, and scenario-based discussions, the course develops professionals who can navigate complex banking environments with strong risk awareness, compliance intelligence, ethical leadership, and responsible innovation capabilities. The program supports banks in creating high-performing teams committed to customer-centric banking, financial inclusion, corporate governance, digital ethics, and long-term stakeholder value creation while aligning with emerging global expectations for trustworthy and resilient financial services.

Programme Curriculum

Banking Ethics Training Course

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5 days

Course Objectives

By the end of this course, participants will be able to:

1. Develop a strong understanding of banking ethics, professional integrity, and ethical decision-making frameworks.
2. Strengthen awareness of regulatory compliance, governance standards, and global banking regulations.
3. Apply ethical principles to risk management, operational controls, and financial decision-making.
4. Understand the impact of ESG banking, sustainable finance, and responsible investment practices.
5. Build capabilities in anti-money laundering (AML), counter-terrorist financing (CTF), and financial crime prevention.
6. Promote a culture of ethical leadership, accountability, and organizational transparency.
7. Improve understanding of customer protection, fair banking practices, and consumer trust management.
8. Manage ethical challenges related to digital banking, artificial intelligence, and fintech innovation.
9. Enhance knowledge of data privacy, cybersecurity ethics, and responsible information management.
10. Develop skills for handling conflicts of interest, fraud risks, and workplace ethical dilemmas.
11. Strengthen institutional approaches to corporate governance and compliance culture transformation.
12. Apply international best practices for ethical banking operations and reputation management.
13. Create strategies for building future-ready, resilient, and socially responsible banking organizations.

Target Audience

1. Bank executives and senior management professionals
2. Compliance officers and risk management specialists
3. Banking operations managers and branch leaders
4. Internal auditors and governance professionals
5. Financial crime prevention and AML specialists
6. Customer service and relationship banking teams
7. Fintech, digital banking, and innovation professionals
8. Regulators, consultants, and financial services trainers

Course Modules

Module 1: Foundations of Banking Ethics and Professional Integrity

- Principles of ethical banking and responsible financial services
- Importance of integrity, trust, and accountability in banking

- Ethical frameworks for banking professionals
- Professional codes of conduct and ethical standards
- Building an ethical organizational culture
- Case Study: Wells Fargo Account Scandal

Module 2: Corporate Governance and Ethical Leadership in Banking

- Role of boards and executives in ethical governance
- Ethical leadership models for financial institutions
- Transparency, accountability, and stakeholder responsibility
- Creating compliance-driven leadership cultures
- Managing ethical risks at executive levels
- Case Study: HSBC Compliance Challenges

Module 3: Regulatory Compliance and Banking Ethics Frameworks

- Global banking regulations and compliance expectations
- Compliance culture and regulatory accountability
- Basel principles and ethical risk management
- Regulatory reporting responsibilities
- Building effective compliance programs
- Case Study: Danske Bank Money Laundering Case

Module 4: Anti-Money Laundering (AML), Fraud Prevention, and Financial Crime Ethics

- Ethical responsibilities in preventing financial crimes
- AML and CTF principles
- Fraud detection and prevention strategies
- Customer due diligence and transaction monitoring
- Ethical reporting and whistleblowing mechanisms
- Case Study: Standard Chartered AML Compliance Case

Module 5: Digital Banking Ethics, AI, and Cyber Responsibility

- Ethical challenges in digital banking transformation
- Artificial intelligence governance in finance
- Cybersecurity responsibility and customer protection
- Data privacy and digital trust
- Responsible fintech innovation
- Case Study: AI Credit Scoring Challenges

Module 6: Customer Ethics, Consumer Protection, and Financial Inclusion

- Customer-first banking principles
- Fair lending and responsible credit practices
- Protecting vulnerable banking customers
- Financial inclusion strategies
- Building long-term customer relationships
- Case Study: Microfinance Ethics Case Studies.

Module 7: ESG Banking, Sustainability, and Social Responsibility

- Environmental, Social, and Governance (ESG) principles
- Sustainable finance strategies
- Climate risk and ethical investment decisions
- Social impact banking models
- Corporate responsibility in financial institutions
- Case Study: Green Banking Initiatives.

Module 8: Ethical Decision-Making and Future Banking Challenges

- Managing ethical dilemmas in banking environments
- Ethical risk assessment techniques
- Building future-ready banking professionals
- Emerging trends in responsible finance
- Creating a sustainable ethics culture
- Case Study: Silicon Valley Bank Collapse

Training Methodology

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

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Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com