Banking Business Continuity Planning (BCP) Training Course

Professional Development Training Course Outline

Category	Banking Institute	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Banking institutions operate in a highly regulated, technology-driven, and risk-intensive environment where operational disruptions, cyberattacks, natural disasters, regulatory changes, fraud, and third-party failures can significantly impact financial stability and customer trust. Banking Business Continuity Planning (BCP) Training Course provides participants with practical knowledge of Business Continuity Management (BCM), Operational Resilience, Disaster Recovery (DR), Enterprise Risk Management (ERM), Crisis Management, and Incident Response aligned with global banking standards and best practices. Participants will gain the skills required to identify critical business functions, conduct Business Impact Analysis (BIA), develop continuity strategies, perform risk assessments, and implement recovery plans that strengthen organizational resilience.

The course integrates the latest trends in Digital Banking Resilience, Cyber Resilience, Cloud Disaster Recovery, Financial Risk Management, ISO 22301 Business Continuity Management Systems, Basel Operational Risk, Third-Party Risk Management, Artificial Intelligence in Risk Monitoring, RegTech Compliance, and Financial Sector Operational Resilience. Through interactive workshops, real-world banking case studies, simulation exercises, tabletop scenarios, and business continuity plan development, participants will learn how to design, implement, test, maintain, and continually improve robust business continuity programs capable of protecting banking operations from emerging threats while ensuring uninterrupted service delivery, customer confidence, regulatory compliance, and long-term organizational sustainability.

Programme Curriculum

Banking Business Continuity Planning (BCP) Training Course

Introduction

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Course Duration

5 days

Course Objectives

By the end of this course, participants will be able to:

1. Understand Business Continuity Management (BCM) principles within the banking industry.
2. Conduct comprehensive Business Impact Analysis (BIA) for critical banking operations.
3. Perform Enterprise Risk Assessment using modern banking risk frameworks.
4. Develop effective Business Continuity Plans (BCP) aligned with ISO 22301.
5. Design Disaster Recovery (DR) strategies for banking IT infrastructure.
6. Strengthen Cyber Resilience against ransomware, phishing, and digital threats.
7. Build effective Operational Resilience Frameworks for financial institutions.
8. Implement Crisis Management and Incident Response procedures.
9. Enhance Third-Party and Vendor Risk Management for banking services.
10. Ensure compliance with banking regulations, Basel Framework, and supervisory expectations.
11. Conduct Business Continuity Testing, simulation exercises, and tabletop drills.
12. Apply Cloud Resilience, Digital Transformation, and emerging technologies to continuity planning.
13. Develop an integrated Business Continuity Governance framework that supports continuous improvement and organizational resilience.

Target Audience

- Chief Risk Officers (CROs)
- Business Continuity Managers
- Operational Risk Managers
- Banking Executives and Senior Managers
- Internal Auditors and Compliance Officers
- IT Managers and Disaster Recovery Specialists
- Information Security and Cybersecurity Professionals
- Branch Managers, Operations Managers, and Financial Institution Supervisors

Course Modules

Module 1: Fundamentals of Banking Business Continuity Management

- Introduction to Business Continuity Management (BCM)
- Banking operational resilience principles
- Regulatory expectations and compliance
- ISO 22301 framework overview
- Roles and responsibilities in BCM
- **Case Study:** Maintaining uninterrupted banking services during a nationwide system outage.

Module 2: Business Impact Analysis (BIA) and Risk Assessment

- Business Impact Analysis methodology
- Critical business process identification
- Operational risk assessment
- Financial impact evaluation
- Recovery Time Objectives (RTO) and Recovery Point Objectives (RPO)
- **Case Study:** Business Impact Analysis for a retail banking division.

Module 3: Banking Risk Management and Continuity Strategies

- Enterprise Risk Management integration
- Risk treatment strategies
- Continuity strategy development
- Alternative operational sites
- Resource recovery planning
- **Case Study:** Business continuity strategy following major flooding affecting regional branches.

Module 4: Disaster Recovery Planning for Banking Systems

- Disaster Recovery planning lifecycle
- IT infrastructure resilience
- Cloud disaster recovery solutions
- Data backup and restoration
- Recovery testing procedures
- **Case Study:** Recovery of core banking systems following ransomware attacks.

Module 5: Cyber Resilience and Incident Response

- Cybersecurity risk landscape
- Incident response planning
- Cyber crisis communication
- Threat intelligence integration
- Banking cyber resilience framework
- **Case Study:** Coordinated response to a large-scale banking cyberattack.

Module 6: Crisis Management and Emergency Response

- Crisis management framework
- Emergency response planning
- Crisis leadership

- Stakeholder communication
- Media management
- **Case Study:** Crisis management during a major payment system disruption.

Module 7: Business Continuity Testing, Exercises, and Auditing

- Tabletop exercises
- Simulation testing
- Full recovery exercises
- Internal auditing techniques
- Continuous improvement process
- **Case Study:** Evaluating business continuity readiness through enterprise-wide simulation.

Module 8: Future Trends and Operational Resilience in Banking

- Digital banking resilience
- Artificial Intelligence in risk monitoring
- Third-party and vendor resilience
- ESG considerations in operational resilience
- Continuous BCM improvement
- **Case Study:** Building operational resilience for digital-first banking institutions.

Training Methodology

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
28 Sep 2026	02 Oct 2026	Online	$1,000
28 Sep 2026	02 Oct 2026	Physical	$1,500
28 Sep 2026	02 Oct 2026	Physical	$0
28 Sep 2026	02 Oct 2026	Physical	$0
28 Sep 2026	02 Oct 2026	Physical	$0
28 Sep 2026	02 Oct 2026	Physical	$0
28 Sep 2026	02 Oct 2026	Physical	$0
28 Sep 2026	02 Oct 2026	Physical	$0

Ready to enroll or request a customized program? Book online or contact us:

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