Advanced Victim-Offender Mediation Training Course

Professional Development Training Course Outline

Category	Criminology	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In the evolving field of restorative justice, Victim-Offender Mediation (VOM) stands as a cornerstone in promoting accountability, healing, and conflict resolution between victims and offenders. Training Course on Victim-Offender Mediation (Advanced) is designed to deepen professionals' skills and knowledge, enabling them to handle complex cases with empathy, ethical integrity, and procedural excellence. As the demand for alternative dispute resolution increases in criminal and civil justice systems, mastering advanced VOM techniques becomes critical in creating transformative outcomes for all parties involved.

This course emphasizes trauma-informed approaches, culturally responsive mediation practices, and advanced negotiation strategies to ensure fair and safe dialogue. Through case-based learning, role-play simulations, and evidence-based methodologies, participants will enhance their ability to conduct high-stakes mediation processes. This program is ideal for justice professionals aiming to become leaders in restorative justice frameworks, conflict transformation, and community-based reconciliation.

Programme Curriculum

Advanced Victim-Offender Mediation Training Course

Introduction

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Course Objectives

1. Understand the principles of restorative justice and their application in complex VOM scenarios.
2. Apply trauma-informed mediation strategies to enhance emotional safety.
3. Examine cross-cultural communication dynamics in victim-offender interactions.
4. Develop advanced conflict resolution and negotiation techniques.
5. Analyze real-life case studies to recognize ethical dilemmas in mediation.
6. Integrate victim-centered approaches to promote empowerment and healing.
7. Apply active listening and nonviolent communication in practice.
8. Manage power imbalances and emotional dysregulation during sessions.
9. Design and implement community-based restorative programs.
10. Evaluate mediation outcomes using evidence-based tools and frameworks.
11. Understand legal frameworks and confidentiality issues in VOM.
12. Facilitate multi-party mediation in group offense scenarios.
13. Use digital tools and online mediation platforms for remote VOM processes.

Target Audiences

1. Restorative justice practitioners
2. Mediators and conflict resolution professionals
3. Legal professionals (judges, lawyers, paralegals)
4. Law enforcement officers
5. Correctional and probation officers
6. Victim advocates and counselors
7. Social workers and community leaders
8. Graduate students in criminology and justice studies

Course Duration: 10 days

Course Modules

Module 1: Introduction to Advanced Victim-Offender Mediation

- Key principles and values of advanced VOM
- Historical development and emerging trends
- Ethical considerations in high-stakes mediation
- Distinction between basic and advanced VOM
- Role of mediators in restorative justice systems
- **Case Study**: Reconciliation in a high-profile assault case

Module 2: Trauma-Informed Mediation

- Understanding trauma and its impacts
- Recognizing trauma responses during mediation
- Creating emotionally safe environments
- Self-regulation tools for mediators
- Empowering victims through trauma-sensitive techniques
- **Case Study**: Mediation after domestic violence

Module 3: Cultural Competence in Mediation

- Cultural awareness and implicit bias
- Strategies for cross-cultural communication
- Respecting traditions and norms in mediation
- Mediator's neutrality in multicultural contexts
- Inclusive language and practices
- **Case Study**: Cross-border youth offender case

Module 4: Emotional Intelligence and Communication

- Building rapport with victims and offenders
- Practicing active listening and validation
- De-escalation techniques in tense situations
- Reading body language and non-verbal cues
- Managing emotionally reactive parties
- **Case Study**: Robbery case with juvenile offender

Module 5: Advanced Negotiation and Conflict Resolution

- Interest-based negotiation vs. positional bargaining
- Tools for managing impasse
- Constructive reframing techniques
- Power dynamics and role of narrative
- Creating win-win outcomes
- **Case Study**: Property dispute leading to community mediation

Module 6: Legal & Ethical Considerations in VOM

- Confidentiality and disclosure regulations
- Voluntariness and informed consent
- Legal rights of victims and offenders
- Balancing ethics with outcomes
- Record keeping and reporting
- **Case Study**: VOM used in court-referred cases

Module 7: Handling Multi-Party and Group Mediations

- Dynamics of multi-party conflicts
- Structuring group dialogues
- Ground rules and facilitation methods
- Mediator roles in group settings
- Risk management in multi-offender scenarios
- **Case Study**: School bullying involving multiple students

Module 8: Technology in VOM

- Virtual mediation platforms and tools
- Online confidentiality and security protocols
- Challenges in remote communication
- Strategies for effective virtual engagement
- Blended models of online-offline mediation
- **Case Study**: Virtual mediation during pandemic lockdown

Module 9: Youth Justice and Juvenile VOM

- Developmental considerations in youth mediation

- Family involvement and dynamics
- School-based restorative practices
- Role of juvenile justice systems
- Peer-to-peer mediation techniques
- **Case Study**: Vandalism and school-community dialogue

Module 10: Gender-Based and Intimate Partner Mediation

- Sensitivity in gender-based violence mediation
- Safety planning and pre-screening
- Assessing power and fear
- Role of support persons
- Trauma and gender identity
- **Case Study**: Post-assault reconciliation dialogue

Module 11: Re-entry and Post-Incarceration Mediation

- Restoring community ties post-release
- Facilitating family reintegration
- Overcoming stigma and rejection
- Mediation within parole processes
- Reducing recidivism through VOM
- **Case Study**: Inmate-family reconciliation process

Module 12: Program Development and Community Engagement

- Starting a community VOM initiative
- Stakeholder mapping and partnership building
- Outreach and awareness strategies
- Funding and sustainability models
- Measuring community impact
- **Case Study**: Community-led restorative justice hub

Module 13: Monitoring and Evaluation in VOM

- Setting measurable outcomes
- Feedback collection and analysis
- Improving quality assurance
- Impact evaluation frameworks
- Reporting to funders and stakeholders
- **Case Study**: Evaluation of pilot mediation program

Module 14: Mediator Self-Care and Burnout Prevention

- Recognizing burnout signs in practitioners
- Setting boundaries and self-reflection
- Building resilience and support networks
- Wellness practices for mediators
- Supervision and peer consultation
- **Case Study**: Mediator stress case in complex homicide

Module 15: Capstone Simulation and Final Assessment

- Simulated mediation role-play scenarios
- Peer and facilitator feedback
- Reflective learning journals

- Oral presentations of case analysis
- Certification and post-training resources
- **Case Study**: Final scenario - community-involved mediation with trauma survivors

Training Methodology

- Interactive lectures with multimedia presentations
- Real-life case studies and simulation-based learning
- Peer-reviewed role plays and guided debriefing
- Group activities, brainstorming, and participatory feedback
- Expert-led panels and guest speakers from the field
- Hands-on use of digital tools for virtual mediation

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

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